

At **CONTRALOAD** we offer a green logistical service to customers in over 26 countries. With our head office close to Antwerp (Belgium) and offices amongst others in the UK, Spain, France and Italy, we are the market leader for pooling of plastic pallets and containers in Europe.

For our Customer Support team in Aartselaar, we are currently recruiting a competent and motivated

Team Leader Customer Support

YOUR CHALLENGE

- You will be in charge of a team which is the first point of contact for our customers all over Europe. Together with your team you will find ways to further improve customer satisfaction.
- You will work closely together with our sales department to support our growth and you will be the link with our Asset team to solve issues that arise during stock audits.
- Together with your team you will set targets for your department and present results on a quarterly basis to the directors. You will be a coach and give regular feedback to your team members, help them grow and excel in their position.

YOUR PROFILE

- Next to your team, the customer is central for you. Experience in a Customer Support function is required.
- Ideally you have previous experience in leading a team. You know how to coach people and support them in their professional development to lift them to the next level.
- You have a positive, can-do attitude and you know how to motivate and support your team.
- MS Office has no secrets to you. You know how to work in Word, Excel, PowerPoint etc.
- You are self-motivated with an open and strong personality with the strength of character to influence, convince and connect with business experts.
- You are not scared of taking decisions and you know how to convince your peers.
- Language skills: Dutch/French and English. Any additional language is a plus.

OUR OFFER

- As our new **Team Leader Customer Support** you will have a permanent contract and a competitive remuneration package in line with your knowledge and experience.
- Your fringe benefits include a company car, laptop and mobile phone, Maaltijdcheques and Eco-cheques.
- You'll be part of a young and fast growing company with a multinational team.
- We take pride in our green service and encourage our employees to participate in our growth and help us co-define the path to success.
- With approx. 35 people working at the Belgian office, team-work is central and we offer a warm and relaxed atmosphere in our open-space office.

INTERESTED?

Does the position of **Team Leader Customer Support** with **CONTRALOAD** in Belgium appeal to you? Send your CV and preferably your motivational letter to jobs@contraload.com. We're looking forward to meeting you!

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